

PRESS RELEASE: May 2010

ISO QUALITY AWARD FOR Surrey Community Action



Following an assessment by an independent organisation, Surrey Community Action has been successful in achieving certification to ISO 9001. This International standard is a benchmark for quality worldwide.

The award recognises Surrey Community Action's commitment to an exceptional quality of service. With only around 8% of UK businesses holding this Certificate, Surrey Community Action are now at the forefront of quality service and customer care.

Said delighted Chief Executive Jean Roberts-Jones, "We have always been proud of the services we offer our service users. Now with the award of ISO 9001:2008, this has been confirmed by independent experts who are used to judging service on a daily basis in a wide variety of trades and industries."

Bill Dickinson, who undertook the assessment for CQS (Certified Quality Systems) Limited, paid particular tribute to "the implementation of quality systems that enable Surrey Community Action to provide efficient services to all their service users."

In its continuing support for the Voluntary, Community and Faith Sector during the current turbulent economic times, Surrey Community Action is holding its annual conference '**Striving to Thrive**' at Royal Holloway College Egham on 30th June. Further details from (anneb@surreyca.org.uk/ tel: 01483 459292 EXT 216 / fax 01483 440508 / www.surreyca.org.uk)