



Richard Fuller, Director of Fuller's (centre) with representatives from Tatsfield

Lord Lieutenant of Surrey Mrs Sarah Goad presented representatives of the winning villages with a prize of a plaque for the overall winner and £500. Jean Roberts-Jones, Chief Executive at Surrey Community Action commented, "Our congratulations go to all the villages in this year's competition. We were very impressed by the standard of the villages and the judges had a very tough job selecting the winners. We hope that even more villages will be encouraged to participate again in 2011. We are delighted that we have received sponsorship from Fuller's for 2011".

Chairman Peter Gordon said, "At a time of so much gloom, it is great to celebrate local achievements and community spirit".

The 2011 competition will be launched in early February, with judging taking place throughout May, June and early July.

For further information regarding the competition in Surrey, please contact:

Jean Roberts-Jones
Tel: 01483 447100
Email: jeanr@surreyca.org.uk



Surrey's winning villages revealed

After facing tough competition, the winning villages in this year's Fuller's Surrey Village of the Year competition were announced at a presentation ceremony earlier last year.

Villagers gathered at the Ewhurst Village Hall (last year's winners) for an awards event where the results were announced and prizes presented. The village of Tatsfield was the overall winner in the competition gaining the prestigious title of Fuller's Surrey Village of the Year for 2010. The judges found that the village was "community led with a very full range of quality initiatives enjoyed by a wide age range". Additional prizes were awarded as follows:

Runners up

Sutton Green & West End

Communities Category

Small Village.....Sutton Green

Medium Village.....Rowledge

Large Village.....West End

Communications Category

Medium Village.....Brockham

Business Category

Medium Village.....Stoke D'Abernon

Large Village.....Chobham

Sustainability Category

Small Village.....Headley

Medium Village.....Tatsfield

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From the Chief Executive Jean Roberts-Jones

Happy New Year – 2011 is the start of a new decade, a time when many of us will have to consider new ways of working with new partners in order to achieve our individual aims.

It is very easy to forget, when faced with budget cuts and losing people you have worked with in key agencies, why we are in business. You, as front line organisations, are there to help individuals whether in the field of health and social care, or the environment. We at Surrey CA, as a county-wide development agency,

to help to support and strengthen voluntary, community and faith organisations to achieve your goals by offering training, information or hands-on help. We aim to produce a strategic overview shortly and would really value your thoughts and comments on our direction. If you are able to join us on Tuesday 25 January

2011 at 6:00 for 6:30pm at Ramada Hotel, East Horsley, we would like to see you. For details, please contact Anne



Barry, tel: 01483 447116 or email: anneb@surreyca.org.uk. It is going to be a tough year; let us help you.

Jean Roberts-Jones, Chief Executive
Tel: 01483 447100

Email: jeanr@surreyca.org.uk

Support Surrey CA through Easyfundraising

Surrey CA has registered with a web based organisation called 'Easyfundraising'. They provide a free fundraising service where you can raise funds for any charity, trust, school, club, good cause or community group you support when you shop online.

When you shop at over 2000 of the UK's best-known retailers including Amazon, M&S, Argos, John Lewis and HMV using the links on their site, up to 15% from every purchase is donated to the cause you nominate.

To use the service go to www.easyfundraising.org.uk/causes/surreyca and Surrey CA will automatically benefit from your purchase at no additional cost to yourself. We do not get to know who makes purchases, what you have purchased or where you have purchased it from. Surrey CA will just get a consolidated cheque in the post.

Crimestoppers seeks support to launch new initiative

Successful crime solving by Surrey Police relies on good quality information being provided to help bring the offenders to justice.

However, what happens when someone holds vital information but is too afraid to come forward or just doesn't want to get involved? That's when Crimestoppers can step in. Crimestoppers is an independent charity dedicated to solving crimes and taking criminals off the streets. It is not part of the police, a television programme, or a government body.

Crimestoppers offers the public an opportunity to pass on information about criminal activities by calling 0800 555 111 without fear of anyone knowing who made that call. When someone calls Crimestoppers, they do not give their name, address or any personal details, just the details of the crime. Crimestoppers then passes the crime details on to the police for them to assess the information and use it to take action.

Crimestoppers wants to make Surrey an even safer place in which to live

so needs to tell more people what it does. It wants to raise more money to help it do that and is looking for someone with a business background to help it launch a new initiative – **The Surrey Crimestoppers 200 Club**. This is a scheme where, for £200 a year for three years, organisations in Surrey join Crimestoppers' exclusive corporate partnership and make a positive contribution to preventing, reducing and solving crimes which directly affect their business, their staff, their customers and the communities in which they operate.

For an informal discussion please contact:

Tim Prideaux

Tel: 01306 730730

Email: tprideaux@aol.com



Take shape as the 2011 Census approaches

In less than a year, residents in Surrey will take part in the nation's biggest survey, as the Office for National Statistics (ONS) carries out the 2011 Census in England and Wales on Sunday 27 March. Every ten years a census takes a numerical snapshot on a single date to gain an accurate picture of the population. The census statistics that ONS produce help local authorities to correctly target funding and public services such as education, transport, schools and housing where needed for years to come.

- All communities can use census statistics to help gain recognition of their numbers at a national and local level
- By completing the census questionnaire, you will be counted. By encouraging and/or helping your friends, family and community to complete their questionnaires, they will be counted
- Local government uses census statistics to understand the characteristics of their populations and what facilities are needed, from leisure centres to schools and hospitals.

Your personal information is protected by law, securely protected, kept confidential for 100 years and not shared with anyone (including local and central government).

There is a wide range of help options available. This includes language guidance booklets, large print format documents, Text Relay, census field staff, as well as online help and telephone call centres.

More information about the 2011 Census can be found at:
www.census.gov.uk

Helping Youth Empowerment Crime Diversion Scheme get up and running

The Youth Empowerment Crime Diversion Scheme provides a team of trained ex-offenders who deliver unique workshops to young people to address their offending behaviour.

The scheme was the brainchild of ex-offender **Graham Godden** who took on the role of Project Manager and was joined by **Fiona Medley** as Development Manager in October 2009. It became very clear that fundraising was needed to ensure the scheme could operate safely and effectively and offer support to at-risk young people and ex-offenders. Graham and Fiona had a variety of diverse experience, but both knew very little about setting up a business or fund-raising. However, having worked with Surrey Community Action previously, Surrey CA was their initial point of contact for advice and information.

Graham and Fiona first met with Ed Baker, Surrey CA's Business and Social Enterprise Adviser, who gave them advice and helped compile an action plan to assist them in focussing on tasks and highlight areas they may have overlooked. He told them "there are two kinds of people who want to set up a business – those who talk about it and those who do it – and you two are the latter". This proved to be just the boost they needed at a time when it just seemed like a lot of hard work ahead. Ed has continued to be supportive by informing them of anything he feels is relevant and helpful.

Graham and Fiona's second meeting was with Pauline, Surrey

CA's Funding and Resource Adviser. Fundraising was an area where some real help was needed, and Pauline gave some invaluable advice on how and where to start. She compiled an initial list of leads for funders which was an excellent starting point. Graham and Fiona gained the confidence in the meeting that although they did not have any previous experience in this area, if they put the work in then they would get results. Pauline has continued to stay in contact and sends through tips from time to time, and Fiona keeps her updated with their fundraising successes.

As an organisation, the Youth Empowerment Crime Diversion Scheme has also gained support from Surrey CA through their training needs analysis and training courses Graham and Fiona have attended that have helped them improve their service.

To date the scheme has raised approximately £120,000. Fiona comments, "It has been a lot of hard work along the way and some big ups and downs but worth every moment!" If you would like to know more about the scheme please contact: Fiona Medley, Development Manager Youth Empowerment Crime Diversion Scheme
Email: fiona@youthempowermentcds.org.uk
www.youthempowermentcds.org.uk

Surrey Women's Aid relaunch as Your Sanctuary

In October, Chief Executive Beverley Pass welcomed over 100 guests to the Lightbox to reveal their big secret of a complete renaming and rebranding of the 30-year-old charity Surrey Women's Aid, as Your Sanctuary – for a life without fear.

Your Sanctuary (formerly Surrey Women's Aid) has helped thousands of women and children regain control lost when faced with domestic violence. With an average of two women being killed per week by a current or former partner, relaunching the brand has come at a time when more people need to know that Your Sanctuary is here to help, and people do not have to feel alone.

According to Walby and Allen 2004, 54% of rapes are committed on women by their current or former partner, so it is imperative that organisations like Your Sanctuary exist to help such victims.

Beverley Pass, CEO of Your Sanctuary divulged, "Survivors and community partners told us that we were providing them with great support, but we weren't making enough people aware of our work and our name was not reflective enough of our aims. As a supportive charity we want to reflect societies' needs and ensure that people who need us can

take advantage of our services. Our relaunch marks the start of wonderful things to come, as we come back with a brand new avatar to put up a stronger fight against domestic violence in all its forms. Ultimately my team and I are working hard to campaign and support people to live 'A Life Without Fear', which we hope will demonstrate a more open, inclusive and welcoming message".

Millions of people out there from all walks of life need help in regaining not just their confidence, but also their ability to make their own free choices. It takes a tremendous amount of support to help them rebuild their lives. With its relaunch, Your Sanctuary aims to reach out and provide the support which a growing number of people need in order to move on.

For more information contact:
Maria Kerr
Tel: 0870 300 2582 or 07894 952 709
Email: maria@15degrees.com
www.surreywa.org.uk

Supporting people with disfigurements

Over one million people in the UK have a significant disfigurement to the face and body. Living with a disfigurement can be very difficult – people who have disfigurements can experience staring, intrusive questions, teasing, prejudice and discrimination. Everyday situations like walking down the street, making friends, using public transport and finding jobs can feel challenging and even overwhelming.

Changing Faces is the UK's leading charity supporting and representing children, young people and adults who have disfigurements. It aims to enable everyone to face disfigurement with confidence, whether or not they have a disfiguring condition.



- Provides professional support for those who are finding it hard to live with their disfigurement and for their families
- Works to influence policy and practice in health, education, employment and the media
- Campaigns for fair treatment and equal opportunities

For more information contact:
Deborah Mechaneck, Regional Officer East and SE England
Tel: 0845 305 2091
Email: deborahm@changingfaces.org.uk
www.changingfaces.org.uk

Charity Commission endorses Surrey CA

Surrey Community Action is proud to announce that its accreditation to the ACRE level 3 standard has now received Charity Commission endorsement. This endorsement has checked that our governance not only meets all UK legal

requirements, but also follows best practice as recommended by the charity commission.



From our Rural Towns Co-ordinator

Dorking Needs Action secures funding

Ensuring a sustainable future for the town is what the Dorking Needs Action (DNA) team hope to achieve as a result of new funding.

Additional funding has been secured from the SEEDA Small Rural Towns Programme and Mole Valley District Council. Now over £80,000 in total will be invested in the town. The

team has developed a suite of projects, based on the findings of their healthcheck which focus on maintaining a vibrant town centre that is attractive, and accessible, to all.



The programme includes:

- Installing extra cycle stands in key locations
- Increasing the use of Dorking's 10k of town footpaths by improving signage, promotion, maintenance, and refurbishment of key routes into the centre
- A transport feasibility study to evaluate the legal issues, route options and potential market for a 'Hoppa' bus infill service to improve community transport
- A second business day for small and medium enterprises to introduce them to the full range of business advice and support available
- Making improvements to the market offer by the relocation of one market and improving the infrastructure of the other
- Raising awareness of the markets by providing publicity to encourage more people into the town centre
- Working with the Town Centre Management and the Chamber of Commerce to celebrate successful businesses
- Supporting business development through a training and mentoring programme

For more details contact:

Andy Tanner

Email: andy.tanner@btinternet.com



From our Rural Towns Co-ordinator

Godalming Together achieving more for their town

This is what it is now all about for a team of volunteers dedicated to improving the vitality and sustainability of the town centre.

The recently established Community Interest Company (CiC) called **Godalming Together** was delighted to hear that its bid into the South East England Development Agency (SEEDA) has been successful and money has now been secured to implement a number of different initiatives, all designed to revitalize the town centre. The money secured from the SEEDA programme has been matched by monies from Godalming Town Council, the Godalming Chamber of Commerce, and both Waverley Borough Council and Surrey County Council.

As the Reverend Patrick Farrell, Chair of the CiC, said, "I am delighted to be steering this new initiative which I sincerely hope will bring everyone who cares passionately about the town together. It has taken us some time, but I think the SEEDA fund has acted as a catalyst to bring people together to help the town which is after all, a great place".

The recently successful Xmas Market will now be followed by many more town events such as Easter and

Summer Fairs. Soon new signage will be put in place, as will new information boards and seating. The team are also going to set up a much needed Visitor Information Centre (VIC) which will be used by both local people and visitors alike. Many people appreciate that Godalming has a huge amount to offer but finding information has proved difficult, so now it will be centrally located in the new VIC. Working closely with the museum, and Godalming Trust, new heritage leaflets will be produced. Having made the successful bid the team are now developing a business plan. This will be based on the findings of the Godalming Healthcheck, which was a comprehensive piece of work carried out over the last few years.

If you would like more information about Godalming Together and perhaps become involved, please contact:

Suzie Gortler, Project Coordinator.
Email: suzie.gortler@waverley.gov.uk

From our Community

Multi-Cultural Music Event

Surrey Community Action and Surrey Minority Ethnic Forum (SMEF) were delighted to organise a Multi-Cultural Music Event as part of the programme for Epsom Mental Health Week.

Lorraine Yates and Susannah Clarke had arranged a diverse selection of music and entertainment at St Barnabas Church, on Tuesday, 12 October. **Higo Gomez da Silva** enthralled the audience with his beautiful Brazilian music and **Beth Hill** and her 'Chambermaids' added a sense of fun with their selection of songs from around the world. The Gypsy folk band, **Kalo Rom Sranko**, played some fast and exciting arrangements of music, and the **Women of Courage – Singing for Well-being** group concluded the performances with their high energy, happy, thought provoking African songs.

The evening was an opportunity to raise awareness of mental health issues, with the BME (Black, Minority and Ethnic) communities we work with across Surrey. Our Community Champions **Raj Chhetri** and **Winnie Mapeta** spoke movingly about how mental health is perceived within their communities. Community Development Worker Lorraine Yates said, "the evening was fun, educational and thought provoking. We hope everyone enjoyed it as much as we did".

Lorraine Yates
Tel: 01483 447114
Email: lorrainey@surreyca.org.uk



Development Workers

Giving a BME perspective to Epsom's Human Library event

Lorraine Yates and Charmaine Valler and their Community Champions attended the Human Library Event at Epsom Library on Saturday, 16 October as part of Epsom Mental Health Week. The first **Human Library** took place in Denmark in 2000 at Northern Europe's biggest summer festival. Its aim was to encourage dialogue between people from different cultures and to build positive relations. The idea is simple – people become living "books" who can be borrowed for a 20 minute conversation with the borrower. It works on the basis that people are fascinated by other people's stories and a conversation with another person can give someone a completely different perspective on that person's life. Prejudices and preconceptions can be minimised, or even erased.

There are many preconceptions about mental health. A Human Library gives everyone the opportunity to challenge their own prejudices and preconceptions, and in the case of this event, to see sufferers of mental illness as ordinary people. We were pleased to offer our Community Champions the opportunity to volunteer at this event and give it a BME (Black, Minority and Ethnic) perspective.

Lorraine Yates

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Charmaine Valler

Tel: 01483 447135

Email: charmainev@surreyca.org.uk

Community Development Workers

BME Mental Health Project

Support for the Gypsy & Traveller Community

A report from our Gypsy and Traveller Support Worker

I am currently employed by Surrey Community Action in the role of Gypsy and Traveller Support Worker, which is a two-year funded post that aims to provide a short term floating support service for vulnerable adults who are gypsy and/or travellers. These individuals are in need of a housing related support service in order to maintain and promote independent living. This service is initiated by referrals, which are received from a diverse range of organisations and groups, both statutory and voluntary. The funding for this post comes from The Supporting People Fund from Surrey County Council.

As a Gypsy and Traveller Support Worker I become involved in a variety of cases. This post has been running now for twenty months and it has been possible to build up good relationships, based on trust within the community. This often leads to a greater demand for support than it is possible to give. The type of work ranges from culture-specific housing related support, reducing overall debt, maintaining accommodation to avoid eviction and to maximise income, including receipt of the right benefits.

Some of the successes have included: a house transfer for a grandmother and six grandchildren; obtaining a Blue Badge for an elderly disabled lady; obtaining the right benefits for families; and arranging payment plans for those in debt. Quite regularly I am in contact with mobile home companies arranging for units to be delivered to clients and then moving on to arrange their weekly payments. These cases can become quite complicated at times and I have to work closely with the borough councils in order to provide this service. At present I have an elderly lady living in a shed and also a young family in the same situation. Due to their culture, both are reluctant to be moved into bricks and mortar.

I feel wholeheartedly that this post has been a success and will continue to be so and that our aim to enhance the quality of life by providing access to advice, advocacy and support can continue within the Gypsy and Traveller Community.

For further information contact:

Kathy Robinson

Gypsy and Traveller Support Worker

Tel: 01483 447118

Email: kathrynr@surreyca.org.uk



From our Community Buildings Advisor

Surrey Community Buildings Grant Scheme reinstated

Good news! Surrey County Council has announced that, following lobbying, they will be reinstating the Surrey Community Buildings Grant Scheme. This scheme is a partnership scheme jointly funded by Surrey County Council and the Surrey district/borough councils and administered by Surrey Community Action. The scheme offers capital grants to village halls, community centres and voluntary youth buildings subject to their meeting certain specified criteria.

Grants may be available for the following types of project:

- providing new community buildings
- extensions to existing buildings
- provision of disability access and facilities
- major structural work
- major refurbishment to hall, kitchens, toilets etc
- unforeseen urgent repairs such as re-wiring or re-roofing
- provision of car parking

Special consideration will be given to applications which are made in order to comply with The Disability Discrimination Act 2004 (Part 3). However, the borough and district councils have yet to decide whether they will be rejoining the scheme. It is hoped that their decisions will be known by January 2011; but in the meantime if you are interested in applying please contact:

Doug Williams, Community Buildings Advisor
Tel: 01483 447125
Email: dougw@surreyca.org.uk

A cautionary tale from Cambridge

Sadly in Cambridgeshire a young lad died following an accident outside a village hall despite eleven calls having been made to the emergency services – the reason being that no one could give the correct address of the incident. To avoid this happening in Surrey, halls, pavilions, playing fields etc. are asked to consider displaying their post code on all appropriate literature and notice boards. 999 service operators are not local to the area and the post code is vital for the emergency services. Post codes can be requested from the District Council's (or Unitary Authority's) Street Naming and Numbering Department but are only issued if there is a letter-box at the premises. If this is not possible, latitude longitude co-ordinates may be obtained from the easy to use, free www.getlatlon.com. Most Sat Navs can be set to latitude and longitude co-ordinates (usually in the settings option), and hopefully the emergency services would know how to access this.

Sue Frossard of Chiddingfold Parish Council has also pointed out that it is vitally important that your hall or community building is well signposted or clearly identifiable as a village hall or community building as this can make a big difference as to how quickly the emergency services can find you as well as to your hirers.

If you feel you need additional signposting you should contact Surrey County Council Highways Department. Sue Frossard has been through the process of obtaining additional signage and is happy to pass on her experience. She can be contacted on:
Tel: 01428 683906.



October's changes to alcohol licensing conditions

If your premises sells or supplies alcohol, you must now hold an age verification policy and ensure you offer smaller serving measures to your customers.

In April this year the Home Office announced the first three conditions of the Licensing Act 2003 (mandatory licensing conditions) order 2010. They apply to all licensed premises and those with a club premises certificate in England and Wales. They were:

- a ban on irresponsible promotions
- a ban on dispensing alcohol directly into customers' mouths
- the mandatory provision of free tap water

On 1 October, the remaining two conditions came into force. They are:

- an age verification policy
- smaller measures

These were delayed for six months to give premises time to prepare.

Age verification policy

If your premises sells or supplies alcohol, you must hold an age verification policy. See www.homeoffice.gov.uk/publications/alcohol/new-conditions-alcohol/age-verification-policy

How does it work? As a minimum, the premises must have a policy that requires people who appear to be under the age of 18 to be asked, before being served alcohol, to produce identification showing their:

- photograph
- date of birth
- a holographic mark

Examples of acceptable ID include:

- photo card driving licences
- passports or proof of age cards bearing the PASS hologram
- Other forms of ID which meet the criteria laid out above are also acceptable

Staff who work in these venues must be made aware of the existence and content of the age verification policy.

See www.homeoffice.gov.uk/publications/alcohol/new-conditions-alcohol

Smaller measures

If you are responsible for serving alcohol, you now must make sure that the following drinks, if sold in your premises, are available in the following measures:

- beer or cider: half pint
- gin, rum, vodka or whisky: 25ml or 35ml
- still wine in a glass: 125ml

You must also make sure your customers are aware of the availability of these measures.

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Guildford Street Angels win Community Empowerment Awards in Surrey-wide competition

Guildford Street Angels representative, **Rod Boreham**, accepted their prize of £1000 from radio personality **Ed (Stewport) Stewart** at County Hall and now go on to represent Surrey in the South East England Empowerment Partnership Awards programme.

The aim of the Community Awards is to encourage and reward the dedication and enthusiasm of local people, voluntary organisations or community groups who have worked with their local councils to influence decisions about their communities and the services they receive.

Lower Green Community Empowerment and **North Leatherhead Football Club** were named as runners up, with **Surrey Creative Communities** and **Our Community Street Team** receiving Highly Commended certificates.

Guildford Street Angels are volunteers from any faith or none, who care for people in need late on Friday and Saturday nights. Those needs could be as a result of homelessness, intoxication, drug abuse, assault or any other issues which have caused personal distress or the potential for physical harm. They help people by listening, caring, offering practical help, simple acts of generosity (eg giving out lollies, flip flops or foil blankets) or by referring people to other agencies who can help them.

The award programme was co-sponsored by Surrey County Council and administered by Surrey Community Action.

Rural Access to Services Programme (RASP) finishes shortly

This programme comes to an end on 31 March 2011, some three months early because of Government cuts in expenditure. The last panel meeting in December awarded the remaining money, amounting to around £35,000. The panel had to make difficult decisions as there were applications in for well in excess of £50,000. However some of these were deemed ineligible as they were not seen to be "rural" enough, and others were not very strong. No matter what, I send my thanks to all members of the panel and remind them of the really good decisions that they have made which has allowed the overall project to be so successful.

I am reminded of the £20,000 given to **Strood Green Shop** as the very first grant made. This shop is going strong and employs eight people (some part-time) and is making a profit which means that the community benefit. It is interesting and perhaps even fortuitous that **Dunstable Village** have put in an application for help in purchasing their village shop and putting any profits back into the community.

Peter Gooch
Rural Access to Services Officer
Tel: 01493 447134
Email: peterg@surreyca.org.uk

Training update

Winter and all its joys are upon us and earlier than usual we have had to cancel courses due to inclement weather. **Social Networking** and **Mental Health First Aid** were the casualties recently. We have rescheduled these and all delegates will be made aware.

On a good news front the **Gypsy & Traveller Cultural Awareness** Training has proved so popular that we have put on another date on 31 January 2011 at our Astolat offices. Booking requests can be forwarded in the usual manner but we only have a handful of places available after filling up with a waiting list.

The last three months of our latest brochure are included here and we are happy to answer any queries you have regarding our courses. Please contact our training department on our new direct line telephone numbers. Libby: Tel 01483 447138
Jane: Tel 01483 447105
Email: libbym@surreyca.org.uk or janea@surreyca.org.uk

For course descriptions and costs, please see our full brochure which can be found on our website at: www.surreyca.org.uk/pdfs/train_broch_septmar_2011.pdf



Gypsy & Traveller Cultural Awareness Training

Half day (12noon – 4pm)

31 January 2011 NEW DATE

Astolat, Coniers Way, Guildford

Trainer: Ann Wilson

SCA Members £30

Other Vol Sector £35

Other Sectors £35

Are your services accessible to diverse communities? Surrey has the fourth largest gypsy and traveller population in England but despite this, recent research showed very few voluntary and community organisations are delivering services and supporting community development with the gypsy and traveller community. The research showed that many organisations wanted to work with the community but did not know how to start to do this. This course will:

- Increase your knowledge and understanding of gypsy and traveller culture
- Help you to explore ways to further increase the accessibility and appropriateness of your services
- Help you to begin to build relationships with the gypsy and traveller community in Surrey

Course	Duration	Trainer	Location	Date	Fee			
					SCA Member	Non SCA Member	Other	
JANUARY	The Art of Assertiveness	1 day	Nicky Gregory	Guildford	11-Jan	£75.00	£80.00	£100.00
	The Art of Presentation	1 day	Nicky Gregory	Guildford	12-Jan	£75.00	£80.00	£100.00
	Improve Your Bid-Writing Skills	1 day	Lyn Degenhardt	Bookham	13-Jan	£40.00	£45.00	£100.00
	ICT – Using MS PowerPoint – A Guide to Creating Professional Presentations	1 day	David Kent	Guildford	17-Jan	£75.00	£80.00	£100.00
	Marketing in the Voluntary Sector	1 day	Solette Sheppardson	Guildford	19-Jan	£75.00	£80.00	£100.00
	Health & Safety at Work	1 day 9 - 5pm	Maureen Wisdom	Guildford	20-Jan	£75.00	£80.00	£100.00
	All You Need to Know about Community Development	1 day	Paul Napthine	Guildford	24-Jan	£75.00	£80.00	£100.00
	Gypsy & Traveller Cultural Awareness Training	12noon–4pm	Ann Wilson	Guildford	31-Jan	£30.00	£35.00	£35.00
FEBRUARY	Introduction to Human Resources in the Voluntary Sector	1 day 9.30 - 3pm	Sharon Humphries	Redhill YMCA	1-Feb	£40.00	£45.00	£100.00
	Mental Health First Aid	2 days	Alana Gooding & Kate Johnson	Guildford	1 & 2-Feb	£94.00	£99.00	£175.00
	Raising Awareness on South Asian Culture	9.30 - 1pm	Suzanne Akram	Guildford	7-Feb	£45.00	£50.00	£100.00
	Effective Administration Skills	1 day	GBC Learning	Farnham	8-Feb	£75.00	£80.00	£100.00
	The Principles of Good Trusteeship	1 day	Marika Dalgliesh	Reigate	11-Feb	£40.00	£45.00	£100.00
	ICT – Using MS Publisher – A Guide to Creating Effective Publicity Material	1 day	David Kent	Guildford	15-Feb	£75.00	£80.00	£100.00
	Handling the Media: A Masterclass	1 day	David Walters	Guildford	17-Feb	£75.00	£80.00	£100.00
	Vulnerable Adult Awareness Training	1 day	Sue Skrobanski	Reigate	23-Feb	£40.00	£45.00	£100.00
MARCH	ICT – Using MS Excel – Advanced	1 day	David Kent	Woking	3-Mar	£75.00	£80.00	£100.00
	The Art of Supervision	1 day	Nicky Gregory	Guildford	8-Mar	£75.00	£80.00	£100.00
	First Aid – The Basics	1 day	Mary Shiels	Guildford	8-Mar	£75.00	£80.00	£100.00
	Taking Effective Minutes	1 day	GBC Learning	Guildford	14-Mar	£75.00	£80.00	£100.00
	Child Protection Awareness	1 day	Carla Thomas	Bookham	14-Mar	£40.00	£45.00	£100.00

Improve your outcome-writing skills on our two-day course

Is funding getting tight? Do you want to explain the difference that your organisation or project makes? If so, you need to learn about how to write **outcomes**. Surrey Community Action now hosts a Charities Evaluation Service (CES) accredited Outcomes Champion. Book onto a two-day training course to improve your outcome-writing skills, or arrange for an in-house training session (groups of 8 or more participants only) geared to your organisation's specific needs. To book, contact the training team:
Tel: 01483 447138



Learning & Development for the Third Sector

Are you unable to fill a post because of lack of skills or experience ?

We can help with a FREE Training Needs Analysis for you or your organisation.

For more information, contact Ann Meager
Tel: 01483 447124
Email: annm@surreyca.org.uk

FREE TRAINING



ESOL—English Speakers of other Languages



Wednesday
10am—12 noon
Merstham Community Facility,
Mertsham
Tuesdays
10am—12 noon
Parkview Community Centre,
Woking
Tuesdays
7pm—9pm
Epsom Primary School,
Epsom
Coming soon—classes in Camberley

These courses are available for Black, Minority and Ethnic Communities as well as Refugees and Asylum Seekers. Your status regarding your immigration/ asylum DOESN'T exclude you from attending any of these courses.

For further information contact Allison or Lorraine on 01483 447128 or 01483 447114



What skills do all of us need for 2011?

Tuesday 25 January 2011 • 6:00 for 6:30pm
Ramada Hotel, Central Park Suite
Guildford Rd, East Horsley, Surrey KT24 6TB

- 6:30pm Susie Kemp, Assistant Chief Executive, Surrey County Council
'Our View of the Future'
- 6:50pm EGM (Agenda to be confirmed – amendment to Articles of Association)
- 7:10pm Jean Roberts-Jones, Chief Executive, Surrey Community Action
'Our Plans for the Next 12 Months & Beyond – Your Opportunity to Influence Them'
- 7:25pm Discussion: Small table
What do you need from us?
Training, new skills, opportunities?
- 8:45pm Feedback

Soft Drinks and canapés will be served

For more information and to book your place, contact Anne Barry on Tel: 01483 447116

Email: anneb@surreyca.org.uk



Fuller's Surrey Village of the Year 2011 Competition

Once again Surrey Community Action is running the Fuller's Surrey Village of the Year competition.

It is simple to enter and your village could win £500 to spend on whatever it chooses: a bench, a party? You just have to tell us why your village is special, it does not have to be pretty, just have real community spirit. We will then arrange for three judges to visit at an arranged time and you can show them what happens. It is as simple as that. Deadline for entries is **15 April 2011** with judging taking place in May, June and early July. The winner will be announced in September.

If you are interested please contact:

Anne Barry

Tel: 01483 447116

Email: anneb@surreyca.org.uk

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Editorial, inserts & advertising in this magazine

Editorial or articles

FREE to any Voluntary & Community Organisation, Parish Council, or member of Surrey Community Action. Inclusion is subject to space available.

Inserts

Total weight less than 40g..... £185
(Please supply 1800 copies)

Reproduction from supplied originalPOA

Total weight above 40g.....negotiable

Surrey Community Action is happy to print articles in this magazine based on information provided by external organisations. However, we do not necessarily endorse the viewpoints expressed in these articles, and although every effort will be made to ensure accuracy, we do not accept any liability for any mistakes which may inadvertently appear in them.

Advertisements

Quarter page.....	£75
Half page.....	£140
Full page.....	£260

Inclusion is subject to space available.

Please send contributions to the editorial team at Surrey Community Action.

The copy deadline for the Spring issue is Thursday 3 March 2011.

Email: jeanr@surreyca.org.uk



Supported by Surrey County Council