

# SURREY COMMUNITY ACTION TO HELP DELIVER DIGITAL TV SWITCHOVER

Television in the London TV region is going digital!

**The digital TV switchover is starting in most of Surrey in April 2012.** Analogue TV signals will be turned off and Freeview services boosted to reach all areas. After switchover, virtually all homes will be able to receive digital TV free via an aerial, including those served by local relay transmitters. When you switch depends on which transmitter your TV gets its signal from.

To find out when you switch and what your digital options are, visit [www.digitaluk.co.uk](http://www.digitaluk.co.uk) or call Digital UK on 08456 50 50 50.

## What do you need to do?

- If you have Freeview, Top Up TV or BT Vision, you will need to retune your digital TV or box at switchover or you will lose channels. Switchover is a two-stage process and you need to retune at both stages.
- If you have a satellite or cable service on all your sets, you will not need to retune as these are not affected by switchover.
- If you have 5 channels or fewer (i.e. analogue TV) on any of your sets, you will need to convert them to digital.
- If you're 75 and over, or eligible disabled, call the Switchover Help Scheme - they can provide everything you need to keep watching your TV.

## How Surrey Community Action can help

**Surrey Community Action** can provide grants, materials, free training, support and guidance during the run-up to the digital TV switchover to organisations that support:

- older people
- people who are socially isolated
- people with sensory, mobility or dexterity impairments
- people who have mental health conditions
- people with English as a second language
- people with learning difficulties.

For more information contact **Libby Minto** on telephone number 01483 447 127 or via email [Lminto@surreyca.org.uk](mailto:Lminto@surreyca.org.uk), or **Victoria Speirs** on telephone number 01483 447 134 or via email [VictoriaS@surreyca.org.uk](mailto:VictoriaS@surreyca.org.uk) .

**The Switchover Help Scheme is run by the BBC under an agreement with the Government.** If you are eligible for the Help Scheme, they will write to you to offer you practical help to convert one of your TV sets to digital. For more information ring 0800 40 85 900 for free or e-mail [info@helpscheme.co.uk](mailto:info@helpscheme.co.uk)  
You can also get more information at [www.helpscheme.co.uk](http://www.helpscheme.co.uk)